

Working student - Technical Documentation (m/w/d)

With Volvo Construction Equipment (Volvo CE), one of the world's leading providers of products and services to the construction industry, you will be part of a global and diverse team of highly skilled professionals working with energy, passion and respect for the individual to become the world leader in sustainable transport solutions. As a part of the soft product offering, Volvo CE is providing services and tools for dealers to support them in machine repair and maintenance services. As customers are constantly expecting improved uptime of their machines, it is important for the dealers to work even more effectively in this area and hence there is an increased need for improved tools and services.

Position description

You will be supporting the Global Repair & Maintenance Systems team in the development of our Machine Inspection application. They will be involved in runtime activities such as user acceptance testing, 2nd line user support etc. Joining us in this function, you will gain insights into the Volvo Construction Equipment aftermarket business and get first-hand experience of working in Salesforce and in geographically and culturally diverse teams.

Your main activities will be:

- Support the Product Specialist Quotation Systems
- Create content for our Machine Inspection application
- Collaborate with Engineering and Sales Regions
- Support the user acceptance testing of newly developed functionality on our quotation platform
- Report bugs and follow up on their correction
- Update and write user guides

Your profile:

- Student in Mechanical Engineering or Technical Writing (min. last year of bachelor)
- Written and spoken proficiency in English language.
- Knowledge of XML
- Good analytical skills & structured way of working
- Ability to work independently
- Strong overall affinity with Internet technology

We offer:

- Open, cooperative and friendly working atmosphere in an international team
- Flexible working hours including mobile working
- Working in a global company that focuses on people
- Company canteen
- Free parking
- Good public transport connections

Volvo Construction Equipment Hameln

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www.volvoce.com

If you are interested in this position, we are looking forward to your application! Please apply here.